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Star Limo's Ilc general terms and conditions of this contract are to provide the service to you, the customer. These terms and conditions are binding regardless of whether you read or understand them. All costs incurred in recovery and charges unpaid in full will be responsibility of the party contracting Star Limo' Ilc services. These charges may include legal and collection fees.

## **Personal Property**

The company is not responsible for personal property stored in underneath compartments, front cab compartments or in overhead racks. Each member of the group shall be responsible for his/her own property and removing at the end of each travel day and upon termination of the trip. Special equipment (skies, ski boots, golf clubs, cleats, etc.) are restricted to the fixed luggage compartment or storage area for safety in the vehicle.

# **Coach Damage**

All charter parties or person(s) will be billed for any damage to the inside and outside of the coaches caused by charter party or person(s).

**Please Note**: All Vehicles are non smoking, no eating. Affiliates includes but not limited to sunportlimo.com, thesantafecompany.com, 505starlimo.com, and santafelimos.com. Please also note that passengers with excessive luggage such as golf clubs, skis, etc...not pre determined when the reservation is made, may have on time or delayed accommodations and will be accommodated on a first come, first available basis. Please provide a manifest of all passengers at least 7 days in advance before first services begin

### **Driver Hours of Service Limitations**

The Department of Transportation (DOT) requires that all Chauffeurs are allowed to drive a maximum of ten (10) hours to be on duty for no more that 15 hours total. Once these limitations are met, the driver must be off duty for a period of eight (8) hours. Additional chauffeurs, per diems, airfare, and lodging may apply to out of state charters based on DOT regulations.

## **Toll/Parking Fees and Misc Charges**

Any of the prior charges will be the responsibility of the party chartering Star Limo's Ilc services, unless agreed upon with the company in writing before departure.

# **Cancellation Policy**

All cancellations must be in written form and received and confirmed by our staff into our office no later than 60 days prior to departure. Any cancelation within 60 days prior to departure is non refundable and fully charged to client.

## **Deposits & Pre Payments**

A 50% non refundable deposit per reservation is due at least 60 days prior to departure of the charter. The deposit is a non refundable and a written cancellation is required 60 days prior to the departure.

Client's Signature	Print Name	
	Date	
	M D Y	

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Star Limo LLC is pleased to have the opportunity to serve your transportation and touring needs. The following is for your information and reference when planning your charter. The following cost estimate is based on the information you have provided. Any variances in destinations, rates or times will affect the total cost of the charter. All information for the charter must be sent in writing. If changes to your planned schedule occur we will be happy to do another estimate. If there are no changes, this estimate will remain valid until the charter is booked and completed and final invoice will reflect the same charge presented. If you would like to book this trip, please contact us as soon as possible so that we may secure your reservation in our schedule. Confirmation is on a first come basis. A deposit must be received to confirm your booked charter. In planning your charter, Star Limo IIc routes the quickest way, however if you wish a specific route please let us know when you book the charter and we will be happy to accommodate your special route and we may need to adjust your quote accordingly. It is necessary for us to have exact information on where the group is staying, side trips, and departure/return times. This enables us to give you an accurate quote. Quotes do not include the driver's hotel room, tolls, airport fees, per diem for chauffeur, or parking fees. Adjustments may be made during charter but not guaranteed. If you change your departure time, please call us at least 72 hours during business hours before your departure to guarantee the adjustment can be made. The chauffeur's time and charges start at the pre-scheduled time. (Deadhead miles may be required to get to the destination.) All specific chauffeur requests are noted, however our chauffeurs have the option to accept or decline these requests. Our chauffeurs are trained professionals who will make every effort to serve the group. They must obey all company rules and Department of Transportation (DOT) regulations. We ask for your understanding if we cannot fully comply with your requests because of these regulations, rules, and local laws.

### **Payment**

Deposit or Full payment must be received into our office no later than 60 days prior to the departure date of the charter. (Credit cards are preferred method of payment.)

THIS CHARTER WILL NOT BE BOOKED WITHOUT DEPOSIT & SIGNATURE FROM GROUP OR COMPANY OR TOUR / event planner representative

Initial, SIGN, FAX AND DATE ALL 5 PAGES, accompanied WITH THE CREDIT CARD AUTORIZATION FORM.

### AIRPORT(s) SERVICE INFORMATION

#### STAR LIMO SERVICES FOLLOWING AIRPORT IN THE ALBUQUERQUE/ SANTA FE AND SURROUNDING AREAS:

ALBUQUERQUE INTERNATIONAL SUNPORT AIRPORT - (ABQ), SANTA FE MUNICIPAL AIRPORT (SAF), Los Alamos (KLAM), Taos Regional (KSKX), Roswell (KROW), CUTTER AVIATION, ATLANTIC AVIATION, BODE AVIATION, Atlantic Aviation, Millionair, Santa Fe jet center, DOUBLE EAGLE II AIRPORT

#### **AIRPORT INSTRUCTIONS:**

ABQ AIRPORT: CHAUFFEUR WILL BE HOLDING A SIGN WITH PASSENGER'S LAST NAME LOCATED 2 FLIGHTS OR 2 FLOORS DOWN FROM THE

MAIN TERMINAL NEXT TO BAGGAGE CLAIM

OTHER AIRPORTS: CHAUFFEUR WILL BE HOLDING A SIGN WITH THE PASSENGER'S LAST NAME INSIDE THE AIRPORT TERMINAL

#### **Additional Services**

The quote or confirmation is a projection of mileage and/or hours per submitted itinerary. You may be billed for additional mileage or time, if necessary or charges occurred in the actual itinerary. Any extended or non scheduled services will incur charges accordingly.

Client's Signature	Print Name	
	Date	
	M D Y	

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# FLEET HOURLY PRICING INFORMATION

	Hourly Rate	meeting planner 15%	ALL INCLUSIVI
1-3 psgr Town Car	\$55.00	. \$48	\$67.20
1-6 psgr SUV	\$75.00	. \$65	\$91
1-10 psgr stretch limo	\$75.00	. \$65	\$91
12 psgr limo	\$90.00	. \$77	\$107
SUV Limousine	\$125.00	. \$107	\$140
14 Pax Van	\$75.00	. \$65	\$91
18 Pax Limo MiniBus	\$120.00	\$102	\$117
35 Pax Mini Coach Bus	\$105.00	\$90	\$117
48 -52 Pax Coach Bus	\$205.00	\$175	\$225

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AFFILIATE	Pricina -	flat rate-	point to	point

1-3 passengers luxury sedan

Albuquerque airport to/	from downtown Area '	1-20 MILE RADIUS
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4-6 passengers SUV /or/stretch limo	\$110.00	ALL INCLUSIVE	\$ 143
7-15 passengers VAN/stretch limo	\$150.00	ALL INCLUSIVE	\$ 225
16 -35 passengers, mini tour liner bus	\$300	ALL INCLUSIVE	\$ 390
Albuquerque airport to/from metro Area 1	-20 MILE RADIUS		
1-3 passengers luxury sedan	\$55.00	ALL INCLUSIVE	\$71.50

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4-6 passengers SUV /or/stretch limo	\$110.00	ALL INCLUSIVE	\$143
7-15 passengers VAN stretch limo	\$150.00	ALL INCLUSIVE	\$ 225
16 -35 passengers, mini tour liner bus	\$300	ALL INCLUSIVE	\$ 390

## Albuquerque Airport to Rio Rancho / Tamaya Resort and Spa 30-40 MILE RADIUS

1-3 passengers luxury sedan	\$90.00	ALL INCLUSIVE	\$117
4-6 passengers SUV /or/stretch limo	\$165.00	ALL INCLUSIVE	\$215
7-15 passengers VAN, stretch limo	\$225.00	ALL INCLUSIVE	\$293
16 -35 passengers, mini tour liner bus	\$395	ALL INCLUSIVE	\$ 514

# Albuquerque Airport to Santa Fe Hotels or Plaza 70 MILES RADIUS

1-3 passengers luxury sedan	\$140.00	ALL INCLUSIVE	\$168
4-6 passengers SUV /or/stretch limo	\$195.00	ALL INCLUSIVE	\$253
7-15 passengers VAN, stretch limo	\$295.00	ALL INCLUSIVE	\$383
16 -35 passengers, mini tour liner bus	\$450	ALL INCLUSIVE	\$ 585

# Albuquerque Airport to Taos Hotels or Plaza 160 MILES RADIUS (Please note Taos ski valley incurs 2 additional billing hours)

\$55.00..... ALL INCLUSIVE \$71.50

• • •			
1-3 passengers luxury sedan	\$225.00	ALL INCLUSIVE	\$295
4-6 passengers SUV /or/stretch limo	\$325.00	ALL INCLUSIVE	\$395
7-15 passengers VAN stretch limo	\$450.00	ALL INCLUSIVE	\$595
16 -35 passengers, mini tour liner bus	\$625	ALL INCLUSIVE	\$ 820

**SEDAN:** 2 HOUR MINMUM RESERVATION ON ALL AS DIRECTED

2 HOUR MINMUM ON ALL FBO/PRIVATE-JET one way TRANSFERS

**SUVs/ VAN / LIMO:** 3 HOUR MINMUM RESERVATION ON ALL AS DIRECTED

3 HOUR MINMUM ON ALL FBO/PRIVATE-JET TRANSFERS

MINI BUS: 3 hour minimums

**COACH BUSES:** 5 hour minimum on all reservations

Client's Signature	Print Name	
	Date	
	M D Y	

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During Events As directed POLICY: **Vehicles hourly minimums and cancellations** 

Sedan cancellation is: 24 hours

SUVs, VAN & stretch limo cancellation is: 48 hours

Mini bus: 72 hours Coach Buses: 72 hours

- \* Airport single meet and greet generally conducted by chauffeur
- \* But for a private meet and greet, airport concierge can be arranged.
- Greeter and airport concierge hourly rate......\$25 per hour plus 20% gratuity...all inclusive \$30
- \* Hourly minimum for the greeter......3 hours
- \* Private greeter cancellation policy....24 hours

For a custom quote please call 505.848.9999 and ask for Deanna Ballard

## **GROUPS AND CHARTERS**

- 50% non refundable deposit required on all orders.
- Chauffeur gratuity (20%) to be negotiated
- Sales tax 7% + fuel surcharge up to 15%(negotiable)., airport fees 3% totaling 25%
- Customer & recipient acknowledges & agrees all service rates quoted by Star Limo are estimates only and final charges upon service completions are based on additional services if any at the rtes referenced in this contract.
- Star Limo endeavors to maintain schedule submitted by customers, but is not guaranteed. Star Limo is not liable for delays/ interruptions/ damages caused by acts of god, strikes, riots, authorities of law, perils of navigation, inclement weather, hazardous road conditions, accidents, mechanical breakdowns or any other condition beyond control of either parties, government regulations state and federal, disaster, civil disorder, or curtailment of transportation facilities in the event that such circumstances makes it illegal or impossible to provide or use transportation.
- Schedule adjustments via driver are not accepted; call 505-848-9999.

You Signature below indicate that you have read, fully understand, and agree to the terms and conditions of this contract you have with Star Limo's pricing and policies without exceptions.

Client's Signature	Print Name	
	Date	
	M D Y	

Group Name	Contact Person
Date of Event	Destination
Authorized Signature	Title
Print Name	
Name of Card Holder	
Credit Card Billing Address	Street
	City State Zip Code
Card Type	☐ Visa ☐ Master Card ☐ Discover ☐ American Express
Card Number	
Card Expiration Date	M Y Security Code (The last 3 digits On the back of your card) Or (The 4 digits on front of your AMEX card)
Home / Office Phone Number	E-mail Address
Client Pickup Location	
Flight #, Airline Info, Arrival Time &	Date
Name of client / party	
Client's Mobile Phone Number	
Destination Address/ Location	
Return Date	M D Y Pick Up Time D AM PM
Pickup Location / Address	

- 1. Please send, in addition to this form, a copy of front and back of credit card with card holders ID.
- 2. Verify the information on this authorization form & FAX your confirmation to 505-831-7200.
- 3. The above credit card account is a form of payment for the attached reservation. However the charged amount must be based on the estimate and agreed to Star Limo IIc company policy listed below.
- 4. A receipt for services CAN be faxed or emailed upon REQUEST of the transaction.

By signing below I authorize STAR LIMO L.L.C and or its affiliates dba www.sunportlimo.com to charge credit card listed above for all reservations and expenses related to all reservation made by me or by someone else on my behalf for charges of scheduled and non scheduled with Star Limol. I.c in and outside New MexicoU.S.A.

Client's Signature	Print Name	
	Date	
	M D Y	
	M D Y	